

# ConsultiPay Website Privacy Policy

This privacy policy ("policy") will help you understand how ConsultiPay ("us", "we", "our") uses and protects the data you provide to us when you visit and use [www.consultipay.com](http://www.consultipay.com) ("blog", "service").

We reserve the right to change this policy at any given time, of which you will be promptly updated. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page.

## What User Data We Collect

When you visit the blog, we may collect the following data:

- Your IP address.
- Your contact information and email address, in the event you will reach us via the live website chat.
- Other information such as interests and preferences.
- Data profile regarding your online behavior on our website and blog.

## Why We Collect Your Data

We are collecting your data for several reasons:

- To better understand your needs.
- To improve our services and products.
- To send you promotional emails containing the information we think you will find interesting.
- To customize our website and blog according to your online behavior and personal preferences.

## Safeguarding and Securing the Data

ConsultiPay is committed to securing your data and keeping it confidential. ConsultiPay has done all in its power to prevent data theft, unauthorized access, and disclosure by implementing the latest technologies and software, which help us safeguard all the information we collect online.

## **Our Cookie Policy**

### What are cookies?

Cookies are small text files placed on a user's computer (or smartphone), which are commonly used to collect personal data. Most website operators place cookies on the browser or hard drive of their user's computer. Cookies can gather information about the use of a website or enable the website to recognise the user as an existing customer when they return to the website at a later date. This file is neither a virus nor spyware. The law protects website users and lets them opt-out from the use of cookies on their website browser.

### Our cookie policy

Once you agree to allow our website to use cookies, you also agree to use the data it collects regarding your online behavior (analyze web traffic, web pages you visit and spend the most time on).

The data we collect by using cookies is used to customize our website to your needs. After we use the data for statistical analysis, the data is completely removed from our systems.

Please note that cookies don't allow us to gain control of your computer in any way. They are strictly used to monitor which pages you find useful and which you do not so that we can provide a better experience for you.

If you want to disable cookies, you can do it by accessing the settings of your internet browser. You can visit <https://www.internetcookies.com>, which contains comprehensive information on how to do this on a wide variety of browsers and devices.

### Types of cookies

We may place the following cookies:

- Strictly necessary cookies. These are cookies that are required for the operation of the Website. They include, for example, cookies that enable you to log into secure areas of our Website or make use of e-billing services.
- Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around the Website when they

are using it. This helps us to improve the way our Website works, for example, by ensuring that users are finding what they are looking for easily.

- **Functionality cookies.** These are used to recognise you when you return to the Website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to the Website, the pages you have visited and the links you have followed. We will use this information to make our Website more relevant to your interests and for remarketing as described below.

If you want to check or change what types of cookies you accept, this can usually be done within your browser settings. Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control.

### **Links to Other Websites**

Our website might contain links that lead to other websites. If you click on these links ConsultiPay is not held responsible for your data and privacy protection. Visiting those websites is not governed by this privacy policy agreement. Make sure to read the privacy policy documentation of the website you go to from our website.

### **Restricting the Collection of your Personal Data**

ConsultiPay will not lease, sell or distribute your personal information to any third parties, unless we have your permission. We might do so if the law forces us. Your personal information will be used when we need to send you promotional materials if you agree to this privacy policy.

### **GDPR**

We follow all guidelines and rules relating to General Data Protection Regulation (GDPR). For more information about GDPR please see <https://gdpr.eu/>

We take all steps reasonably necessary to ensure that your data is treated securely.

Data is only used for the purposes it was provided for, we never share or use data for anything else.

Under the GDPR, you have various rights in relation to your Personal Information, such as the rights of access, rectification, restriction, objection, portability, and erasure. Please note that these rights are subject to certain limitations set forth in applicable law.

To exercise these rights, please contact us at [legal@consultipay.com](mailto:legal@consultipay.com). We will seek to deal with your request without undue delay, and in any event in accordance with the requirements of applicable laws. Please note that we may keep a record of your communications to help us resolve any issues you raise.

### **Data security & integrity**

Rocket Lawyer is committed to taking reasonable and appropriate steps to protect the Personal Information that we hold from misuse, loss, or unauthorised access. We do this by using a range of technical and organisational measures including measures to deal with any suspected data breach. If you suspect any misuse or loss or unauthorised access to your personal information, please let us know immediately at [legal@consultipay.com](mailto:legal@consultipay.com).

The Website is designed to secure the Personal Information you provide on computer servers in a controlled, secure environment, with protections from unauthorised access, use or disclosure. When Personal Information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

However, while we do our best to protect your Personal Information, we cannot guarantee the security of all data which is transmitted to the Website or to another website via the internet or similar connection. If we have given you (or you have chosen) a password to access certain areas of the Website, please keep this password safe.

### **Contact information**

ConsultiPay welcomes your comments regarding this Policy. Please contact us at [legal@consultipay.com](mailto:legal@consultipay.com)